

Virtual Training Session on Managing Catastrophe Claims (CVT-MCC)

Program ID – CPG24 – 23rd September, 2022

Recently experienced severe cyclones including BULBUL, AMPHAN and past Uttarakhand flash floods etc. besides current Assam Flood, and inundations in the Metro cities have caused devastating losses in the urban and rural areas of different states in India. We have also witnessed and experienced worst hit earthquake in UP and Gujarat in a few decades ago. Catastrophic losses mainly due to climatic and environmental reasons have become severe as well as frequent. This has been challenging for the insurers to handle both large, medium and small losses arising out of a single catastrophic event on a single day of occurrence. Such events bring in losses/claims across the gamut of policies like Fire, IAR, MI, JBP, PA, Motor vehicles etc.



College of Insurance, Kolkata endeavors to sensitize and educate the industry to remain prepared and handle claims arising out of such catastrophic events successfully in order to manage claims effectively, timely and to meet the expectations of customers, regulator, the Govt. and other agencies.

COI has created '**Virtual Training (CVT) Rooms**' as a cost-effective mechanism for participants to equip themselves academically at their respective locations.

Program Objectives:

- Creation of mind-set of handling such large number of claims coming at a time.
- Role of intermediaries in the given emergency situations to coordinate between the Insurers and the Insured.
- Improvising quick reaction team at the Insurer's end to handle the emergency "Claims" situations
- Managing deployment of Surveyors and monitoring their activities.
- Guidelines for the Surveyors to handle large number of claims systematically
- Keeping close liaison with all stake holders. Art of creating feel good factor for the customers.

Participant's Profile: The virtual Program is designed for Executives from Insurance Companies, Brokers, Clients' Executives and Surveyors.

Duration	Date	Time (IST)	Hours
One Day	23 rd September, 2022	10.00 hrs. - 13.00 hrs.	03.00 Hours

Course Fees: Rs.1770/- (Rs.1500/- + 9% CGST + 9% SGST)

How to enroll: [Click here for Registration](#) and for any help/queries please mail to college_insurance@iii.org.in

Certificate of Participation: Online Certificate in PDF format will be issued to all the participants.

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